

Operational checks

What you might see

You may see our Environment Agency teams, or contractors on our behalf, out and about operating our flood risk management assets to ensure they are functioning correctly. They could also be clearing any screens that catch debris on Main Rivers.



What we are doing and why

We routinely carry out maintenance and operational checks all year round on watercourses and flood risk management assets. This includes checking that water can move freely through the channel and clearing any blockages, and checking and clearing debris screens. We also check and operate our structures to ensure they will perform correctly when needed, to protect people from flooding, and we report any issues that will require further investigation and/or work with our partners and landowners.



For more information or to contact us

Call: 03708 506 506

Email: Inenquiries@environment-agency.gov.uk

Incident hotline: 0800 80 70 60

Please use this number, which is open 24 hours a day, to report incidents such as flooding, blockages, unusual flow of water, damaged flood defences or pollution.



Creating a better place for people and wildlife